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Simple Technology Solutions, Inc.

NASA SEWP VI Ordering Guide

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Contract Details

Element	Contract 80TECH26D0921	Contract 80TECH26D1051
Category	C	B
Issuing Agency	NASA	NASA
Contract Type	Multi-award GWAC	Multi-award GWAC
Performance Period	Nov 2026 – Oct 2036	Nov 2026 – Oct 2036
Minimum Order	\$25.00	\$25.00
Maximum Value	\$20,000,000,000	\$20,000,000,000
SEWP Fee	0.34%	0.34%
UEI	R4G3B4GVMF79	R4G3B4GVMF79
CAGE Code	71PZ1	71PZ1

SEWP VI Overview

NASA SEWP VI (Solutions for Enterprise-Wide Procurement) provides Federal agencies access to Information Technology, Communication, and Audio-Visual (ITC/AV) products and services through a multi-award Government-Wide Acquisition Contract (GWAC). Established in 1993, SEWP was the first GWAC in the federal acquisition space and continues to support tens of thousands of orders each year across the federal government.

STS holds two SEWP VI contracts: Category C (80TECH26D0921), for ITC/AV mission-based services, and Category B (80TECH26D1051), for enterprise-wide ITC/AV service solutions.

Fair Opportunity and Requests for Quotes

The NASA SEWP Quote Request Tool (QRT) is the SEWP-recommended method for Requests for Information (RFI), Market Research Requests (MRR), and Requests for Quote (RFQ). Consistent with FAR Part 16.505(b) and Article A.1.13 of the SEWP VI Terms and Conditions:

- Ordering agencies provide fair opportunity for award consideration at the individual order level; no source-selection documentation is required to accompany the order.
- STS will only market, quote, or offer for sale IT solutions listed in the SEWP Database of Record, except items undergoing technology refreshment that are clearly marked as not yet available.
- STS may only respond to a Formal RFQ with items available on its contract, priced no higher than the SEWP Database of Record at the time the quote is issued; if STS has insufficient contract items to fully respond, STS will respond with a No Bid.

- STS responds to RFIs and RFQs as outlined in Attachment C, the Contract Holder User Manual (CHUM).

In-Scope Services

Category C - ITC/AV Mission-Based Services (Contract 80TECH26D0921)

Customized solutions at a mission or program level, including but not limited to:

- Custom computer programming, telecommunications, and network operations services
- IT, AV, and communications engineering and design services
- Data processing, analysis, and hosting services
- IT and network operations and computer facilities; ITC and AV management services
- IT consulting and educational services, digital government services
- Cybersecurity and security systems services

Category C orders are subject to a per-order threshold of \$2 million (inclusive of options) in the first year of contract performance, rising to \$10 million in the second year, with the restriction subject to removal beginning in the third year. Product-only requirements are not in scope for this category.

Category B - Enterprise-Wide ITC/AV Service Solutions (Contract 80TECH26D1051)

Customized, enterprise-wide strategic solutions for large-scale requirements spanning multiple departments, locations, or field offices, including but not limited to:

- Enterprise-wide network services (LAN/WAN, cybersecurity support, unified communications)
- IT managed services (end-user compute, mobile device management, service desk, IT security)
- Enterprise-wide innovation and continuous improvement services
- Managed and shared services, such as agency-wide help desk ticketing and application services

Category B is intended for large agency- or enterprise-wide implementations. Product-only requirements are not in scope for this category.

Obtaining a Quote

To request a quote for hardware, software, or services under either STS SEWP VI contract, contact:

Email: sewp6@simpletechnology.io

Phone: 202-446-2134

Quotes may also be requested directly through the NASA SEWP Quote Request Tool (QRT).

Ordering Process

1. The ordering agency determines its requirement and applicable evaluation criteria.
2. The agency submits an RFI, MRR, or RFQ through the NASA SEWP Quote Request Tool, or contacts STS directly for a market research quote.
3. STS responds within the RFQ's stated timeframe; quoted items must be available on the STS SEWP VI contract and priced no higher than the SEWP Database of Record.
4. The agency evaluates quotes and issues a delivery or task order to the selected contract holder.
5. The order is submitted to the NASA SEWP Program Office for validation against the contract.
6. STS processes and performs the order only after SEWP validation, per the delivery order's specified terms.

SEWP Fee

The SEWP program fee is currently 0.34% and is included in the price of all STS offerings; it is not separately itemized on quotes or invoices.

Payment Methods

STS accepts payment by Electronic Funds Transfer (EFT) and Government Purchase Card (GPC), or other agency-approved method. Any credit card processing surcharge, if applicable, will be clearly stated in the quote.

Program Support

Installation, Warranty, and Technical Support

STS provides site planning and product engineering support for in-scope solutions, coordinates manufacturer warranty and extended-warranty coverage, and provides technical and software support (including patches and updates) for delivered solutions. For support, contact:

Email: **support@simpletechnology.io**

Phone: **202-446-2134**

Troubleshooting a Problematic Order

Customers experiencing an issue with an order should contact STS's program management team, who will work with the customer, the applicable manufacturer or service provider, and the NASA SEWP Program Management Office to resolve the concern:

Agency-Specific Requirements

Individual ordering agencies may impose additional requirements at the task-order level (for example, CMMC, FedRAMP, CUI handling, certifications, or leasing terms). STS will comply with the more stringent applicable requirement and document any task-order-specific tailoring.

Technology Refreshment

STS uses the SEWP Technology Refreshment process to add and maintain in-scope offerings on contract. Open-market items not listed in the SEWP Database of Record may not be quoted or sold under this contract.

Contact Information

STS Program Management Contacts

SEWP VI Program Manager: **Betsey Hutton**

Email / Mobile: **betsey.hutton@simpletechnology.io / 336-287-9827**

SEWP VI Deputy Program Manager: **Shannon Warren**

Email / Mobile: **shannon.warren@simpletechnology.io / 703-638-4707**

Company Website: **www.simpletechnology.io**

Company Address: **2000 Pennsylvania Ave NW, Suite 4007, Washington, DC 20006**

NASA SEWP Program Management Office

Help Desk: **(301) 286-1478**

Email: **help@sewp.nasa.gov**

Hours: **Monday – Friday, 7:30 AM – 6 PM (ET)**

Website: **www.sewp.nasa.gov**

This guide is provided for general reference. Customers and contract holders should follow the applicable SEWP VI contract, NASA SEWP Program Office guidance, and issuing-agency requirements for authoritative ordering instructions. Maintained by Simple Technology Solutions, Inc. in accordance with SEWP VI SOW Articles A.5.1 and A.6.